



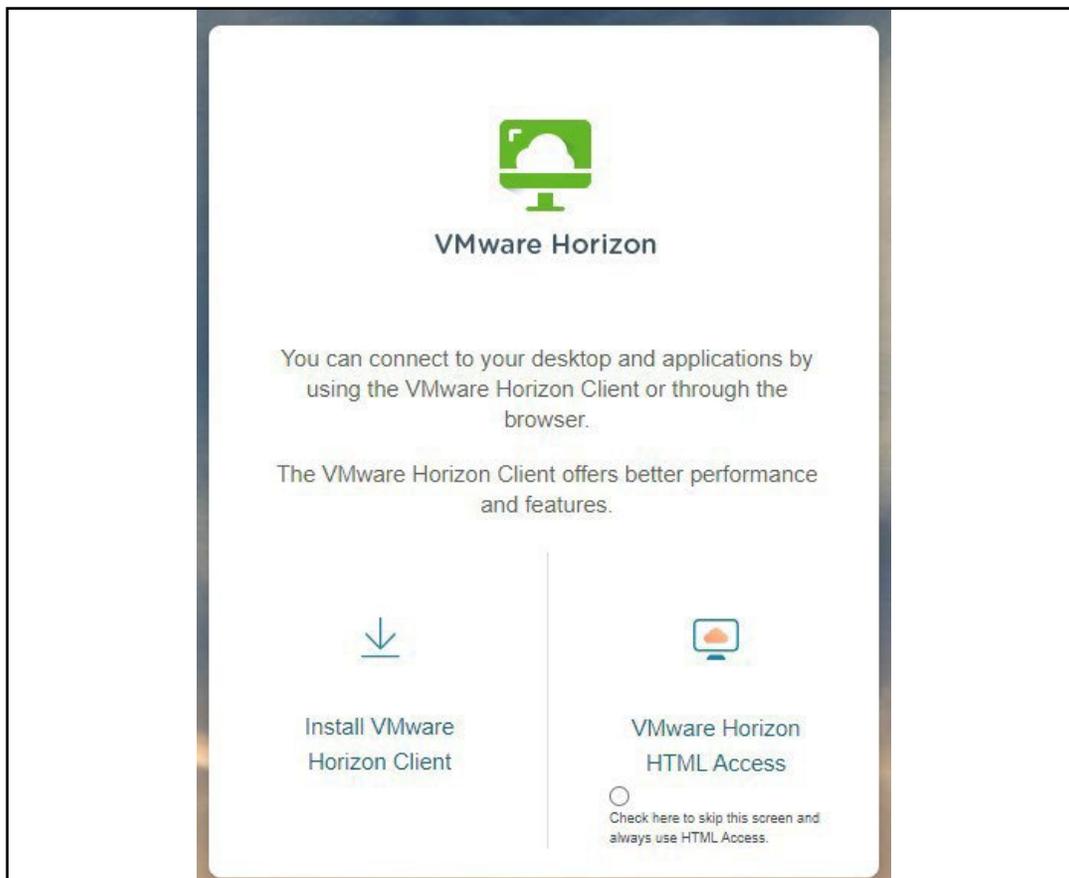
Installing and Configuring the VMWare Horizon Client on your PC or Laptop

Important:

When installing the VMware Horizon Client, you must have administrative rights to your machine in order to complete the install. You can also use VMware Horizon HTML Access as an alternative especially if you don't have admin rights to install the client.

If the client is already installed, please proceed to Step 10 to set up the connections to the Alabama.edu VDI Environment.

1. Open your preferred web browser.
2. Navigate to the VDI login page: [<https://desktop.alabama.edu>]
3. We recommend Installing the VMware Horizon Client, but you can also use VMware Horizon HTML Access as an alternative especially if you don't have admin rights to install the client.
4. Select "Install VMware Horizon Client".





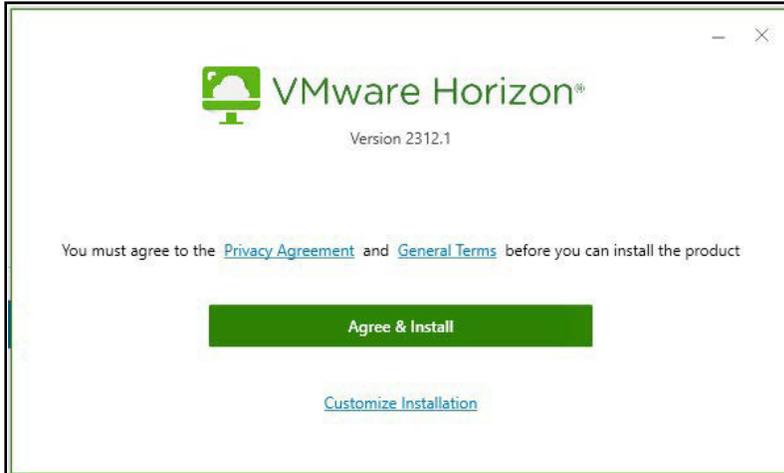
5. The "Install VMWare Horizon Client will take you to the Omnissa Customer Connect to download the VMWare Horizon Client.
6. Select "Download Now".

The screenshot shows the Omnissa Customer Connect interface. At the top, there is a navigation bar with 'omnissa CUSTOMER CONNECT' and various menu items like 'Products and Accounts', 'Support', 'Knowledge', 'Learning', and 'Cloud Services'. Below the navigation bar, the page title is 'Home / VMware Horizon Client for Windows'. The main content area is titled 'Download Product' and includes a 'Select Version' dropdown set to '2312.1', 'Documentation' link to 'Release Notes', 'Release Date' '2024-04-04', and 'Type' 'Product Binaries'. On the right side, there is a 'Product Resources' sidebar with links for 'View My Download History', 'Product Info', 'Documentation', 'Horizon Mobile Client Privacy', and 'Horizon Community'. Below this, there are tabs for 'Product Downloads', 'Drivers & Tools', 'Open Source', 'Custom ISOs', and 'OEM Addons'. The 'Product Downloads' tab is active, showing a table with one entry: 'VMware Horizon Client for Windows'. The entry details include 'File size: 258.19 MB', 'File type: exe', and a 'Read More' link. A prominent green 'DOWNLOAD NOW' button is visible on the right side of the entry.

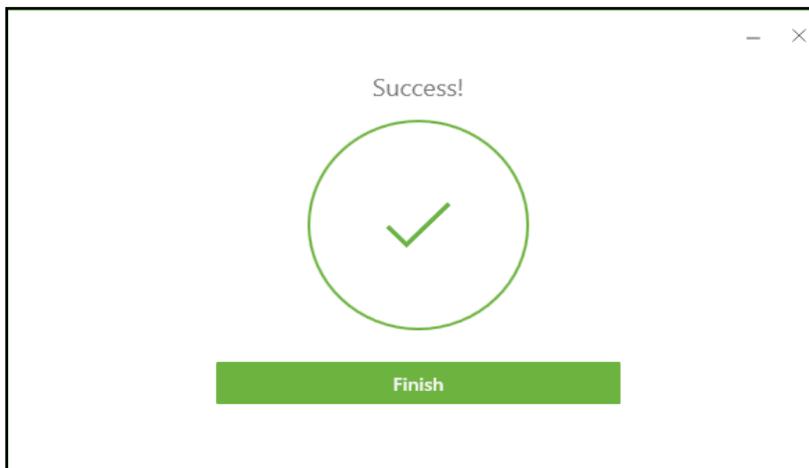
7. Depending on your browser, select "Open" to run the application.

This screenshot shows the same Omnissa Customer Connect page as above, but with a browser notification displayed. The notification is titled 'VMware-Horizon-Client-2312.1-8.12.1-23531249 (x64).exe' and shows a file icon and a yellow 'Open' button. The browser's address bar shows the URL 'customerconnect.omnissa.com/downloads/details?downloadGroup=CART25FQ1_WIN_2312.1&productId=1027&PId=118241'. The page content below the notification is identical to the previous screenshot.

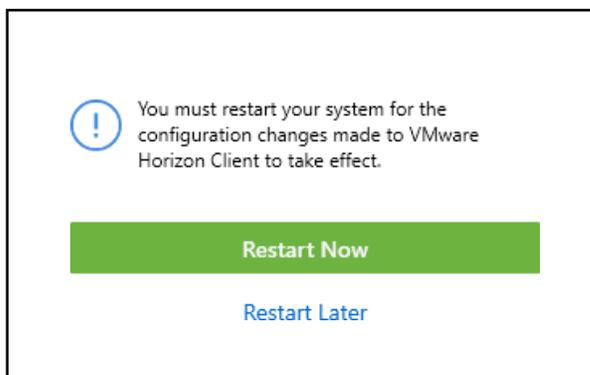
8. Select "Agree & Install".



9. Select "Finish".

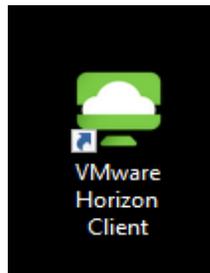


10. Select "Restart Now".

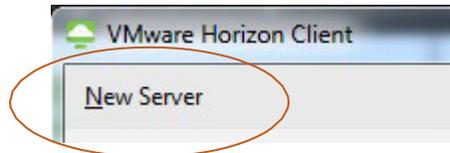




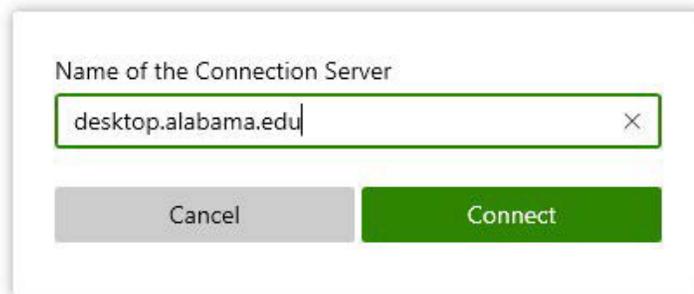
11. Once your system has restarted, you will see the VMware Horizon Client icon on your desktop.



12. Open the client by double clicking the VMWare Horizon Client on your Desktop.
13. Click "Add Server"



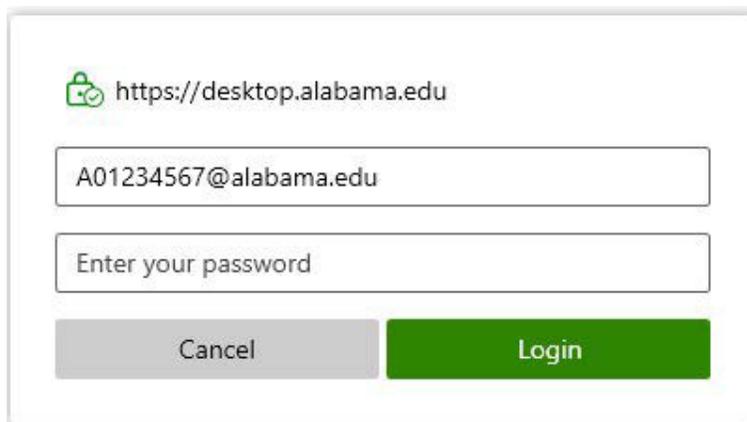
14. Enter "desktop.alabama.edu" as the connection server and select "Connect".



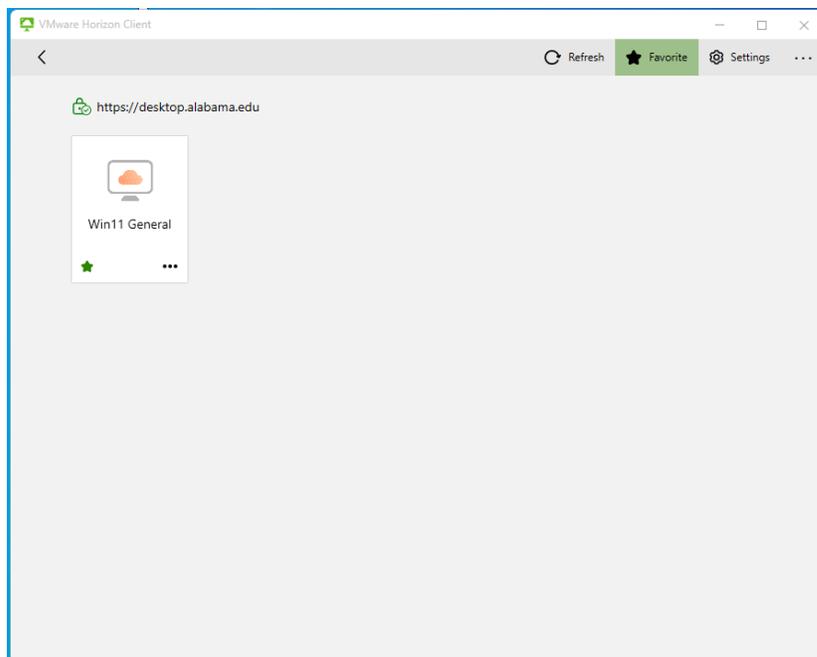
15. On the VMware Horizon Client console, select "desktop.alabama.edu"



16. Enter your "A#@alabama.edu" as your Username and enter the password for that account. Click "Login"

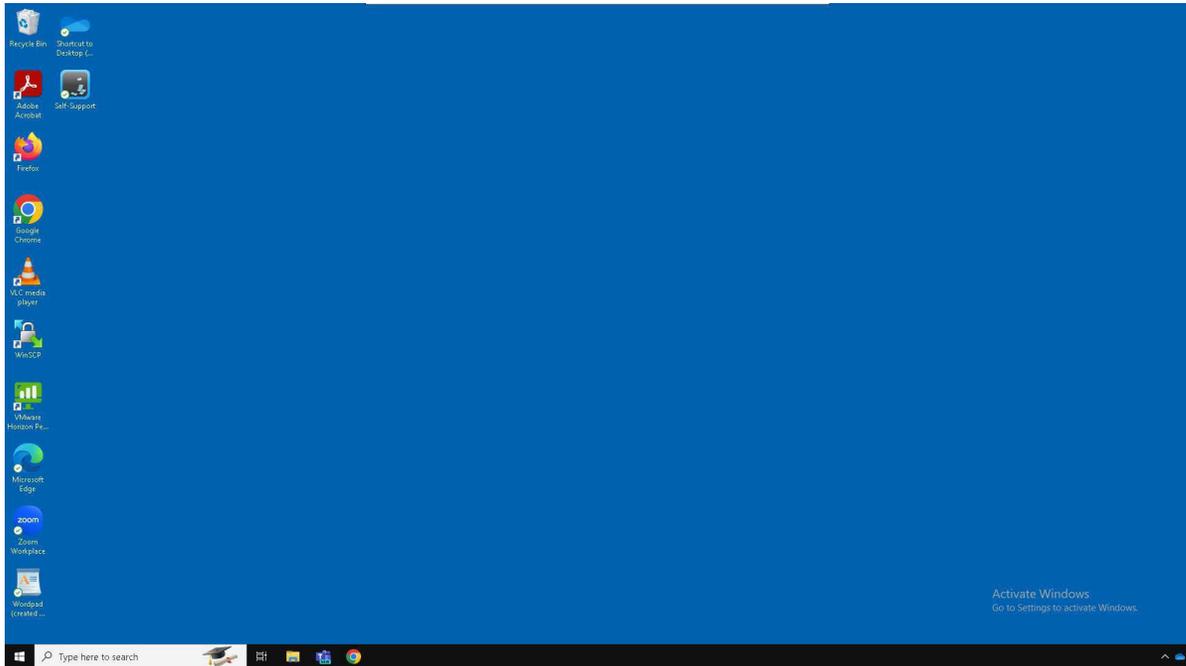


17. You will be presented with the Connections desktop icon. Please double-click the icon available to open the desktop. **For some users, it may skip this step and log you into the desktop directly. See step 16.**





18. This should log you into the VDI Environment where you will see your desktop.



19. Once you're logged in, please do the following to make sure your apps and logins are persistent:

- If available, launch Teams and authenticate if requested.
- Launch Excel or Word and authenticate if requested (should not be requested again since you authenticated to Teams).
- Launch OneDrive and authenticate if requested.
- Launch Chrome, Edge, Firefox, or any other installed apps and make some setting changes to fit your preferences.

20. Once connected, any data saved to your OneDrive should start syncing to your VDI Desktop folders (Documents, Desktop, Photos, etc)

21. After you're done for the day, please log off and wait about 30 seconds to a minute before logging back in.

- **MS Office apps should work without you having to authenticate again, as the activation token should persist.**

At this stage, we would appreciate your help in testing the system to identify any additional bugs. Also, feel free to suggest any additional software you would like to have added to your virtual machine.